

Crowley Fuel Company

P.O. Box 55 - North Brookfield, MA, 01535 - 508-867-6740 - www.crowleyfuel.com

June 8, 2017

Crowley Fuel Customer
8 Mill Street
North Brookfield, MA 01535

Dear Crowley Fuel Customer :

Enclosed you will find a copy of our Price Protection Program contract that is based on our/your best estimate for your heating and hot water needs from June 1, 2017 through May 31, 2018.

The good news about this contract is that we will be able to offer the same prices as last year. This season's capped price for Easy Pay Plus & Prompt Pay Plus Contract is \$2.22. So, you will never pay more than \$2.22 this upcoming winter. And, if prices do come down, you will pay the lower price.

We have reviewed the number of gallons that you used last winter and compared it to your 5 year average fuel consumption. The number of gallons listed on your contract is our best guess for the amount of fuel that you will use next season. If you feel that this number should be changed, please email or call our office to let us know the number of gallons that you would like to use.

If you would prefer to look at other payment options for next heating season, you can call our office or find them at our website: www.crowleyfuel.com. If you would rather not be on a Price Protection contract this upcoming season, please let us know so that we keep you on automatic delivery.

Please be aware that this contract is only valid if signed within 35 days from the date it was generated.

We appreciate your business and look forward to helping you maintain a comfortable home with this contract and any other service that you may require.

Sincerely,

Robert A. LaFlamme

Crowley Fuel Company

Crowley Fuel Co. Prompt Pay Plus Contract 2017- 2018

Name: Crowley Fuel Customer **Account #:** 3068 **Date:** June 08, 2017

We guarantee the following program prices, if signed and returned within 35 days from above date. We will continue to offer these programs beyond this date but reserve the right to re-price them due to market conditions. Any previous balance must be paid in full. This contract is valid from June 1, 2017 through May 31, 2018.

Conditions:

1. The purpose for the **Prompt Pay Plus Contract** is to guarantee you protection against higher prices if prices go up, while allowing you to pay lower prices if prices come down. There is a **non-refundable fee of \$.22 per gallon** which is used to buy the insurance for guaranteeing the price.
2. *Automatic Delivery* - This program requires automatic delivery with a tank and oil line that has been inspected and in compliance with state codes. The **Automatic Delivery Policy** must be read, agreed to, signed, and returned with this contract.
3. All payments must be made within 10 days of the delivery.
4. A missed payment without prior consent may render this contract **null and void**.
5. Any gallons delivered in addition to the contracted gallons will be billed at the market price on that day.
6. The \$2.22 price per gallon guarantee ends on May 31, 2018. This contract is transferable to a new homeowner at the same address or the original owner moving within our delivery area. There will be no carryover of unused contract gallons nor will smaller deliveries less than 150 gallons be made.
7. *Force Majeure*: Crowley Fuel Co. shall not be responsible for the increase in price caused by delay or failure to perform, in whole or part, hereunder or noncompliance with any of the terms hereof when such delay, failure or noncompliance is attributable to acts of God, strikes, lockouts, fire, floods, storms, legal validity, war conditions, accidents, delays in transportation, any allocation program or rationing or priorities in effect pursuant to governmental direction or request or instituted in cooperation with any governmental authority, or other cause beyond control of Crowley Fuel Co. whether or not similar to those enumerated.

CROWLEY FUEL CO. PROMPT PAY PLUS CONTRACT 2017-2018 AGREEMENT

I have read the conditions of the Crowley Fuel Co. **Prompt Pay Plus Contract** and Automatic Delivery Policy. I understand them and agree to them. I am contracting for 800 gallons to be delivered automatically from June 1, 2017 through May 31, 2018.

Customer Signature

Service Address: 8 Mill Street, North Brookfield, MA 01535

Date

Robert LaFlamme, President

GALS. RESERVED:	\$1,776.00	(800 gals @ \$2.22)
PRICE PROTECTION FEE:	\$176.00	
TOTAL COST:	\$1,952.00	

Sign Both Copies, return with Automatic Delivery Policy and Payment (if applies)
This contract is valid for 35 days from the date listed above.