

Tasse/Crowley Fuel Company

P.O. Box 55 - North Brookfield, MA, 01535 - 508-867-6740 - www.crowleyfuel.com

July 25, 2018

Crowley Fuel Customer
8 Mill Street
North Brookfield, MA 01535

Dear Crowley Fuel Customer :

Enclosed you will find a copy of our Price Protection Program contract that is based on our/your best estimate for your heating and hot water needs from June 1, 2018 through May 31, 2019.

We have reviewed the number of gallons that you used last winter and compared it to your 5 year average fuel consumption. The number of gallons listed on your contract is our best guess for the amount of fuel that you will use this upcoming heating season. If you feel that this number should be changed, please email or call our office and we will send you a new contract using the number of gallons that you feel is correct.

If you would prefer to look at other payment options for the next heating season, you can call our office or find them at our website: www.crowleyfuel.com. If you would rather not be on a Price Protection Contract please let us know so that we can keep you on automatic delivery.

You will notice that the cap price on this contract is higher than last year. There are many reasons for this but the most important one is the concern about what sanctions on Iran will do to the supply of petroleum in the future

As always, our Cap Program guarantees the capped price but allows for you to pay lower prices if they should come down.

Please be aware that this contract is only valid if signed within 15 days from the date it was generated.

We appreciate your business and look forward to helping you maintain a comfortable home with this contract and any service that you may require. Please call if you have questions.

Sincerely,

Tasse/Crowley Fuel Company

Tasse/Crowley Fuel Co. Easy Pay Plus Contract 2018 - 2019

Name: Crowley Fuel Customer

Account # 73065

Date: 7/25/18

We guarantee the following program prices, if signed and returned within 15 days from above date.. We will continue to offer these programs beyond this date but reserve the right to re-price them due to market conditions. Any previous balance must be paid in full. This contract is valid from June 1, 2018 through May 31, 2019.

Conditions:

1. The purpose for the **Easy Pay Plus Contract** is to guarantee you protection against higher prices if prices go up while allowing you to pay lower prices if prices come down, and dividing the total into 12 monthly payments. There is a **non-refundable fee of \$.22 per gallon** which is used to buy the insurance for guaranteeing the price. This fee will be taken out of the first month's payment.
2. *Automatic Delivery* - This program requires automatic delivery, with a tank and oil line that has been inspected and is in compliance with state codes. The **Automatic Delivery Policy** must be read, agreed to, signed, and returned with this contract.
3. A missed payment without prior consent may render this contract **null and void**.
4. Any gallons delivered in addition to the contracted gallons will be billed at the market price on that day.
5. The \$2.90 price per gallon guarantee ends on May 31, 2019. Unused gallons will be credited as cash and may be refunded, rolled over, or applied to other services. Refunds before May 31, 2019 will be made only for reasons that Tasse/Crowley Fuel Co. deems to be valid. This contract is transferable to a new homeowner at the same address or the original owner moving within our delivery area.
6. *Force Majeure*: Tasse/Crowley Fuel Co. shall not be responsible for the increase in price caused by delay or failure to perform, in whole or part, hereunder or noncompliance with any of the terms hereof when such delay, failure or noncompliance is attributable to acts of God, strikes, lockouts, fire, floods, storms, legal validity, war conditions, accidents, delays in transportation, any allocation program or rationing or priorities in effect pursuant to governmental direction or request or instituted in cooperation with any governmental authority, or other cause beyond control of Tasse/Crowley Fuel Co. whether or not similar to those enumerated.

Tasse/Crowley Fuel Co. Easy Pay Plus Contract 2018-2019 Agreement

I have read the conditions of the Tasse/Crowley Fuel Co. Easy Pay Plus Contract and Automatic Delivery Policy. I understand them and agree to them. I am contracting for **800 gallons** to be delivered automatically from June 1, 2018 through May 31, 2019.

x _____ x _____
Customer Signature Date
Service Address: 8 Mill Street, North Brookfield, MA 01535

Cost of Gallons reserved: \$2,320.00 (for 800 gals @ \$2.90)
Easy Pay Plus Price Protection Fee: \$176.00

Total Cost \$2,496.00 (divided by 12 = Easy Pay Payment)
(Budget payments rounded off for your convenience, which could possibly result in a small balance owed at the end of the contract.)

12 Easy Pay Payments starting June \$208.00 (Total cost divided by 12 = Easy Pay Plus Payment)

Sign One Copy and return with signed Automatic Delivery Policy with Payment (if applicable).
This contract is valid for 15 days from the date listed above.